



# FACT SHEET

## Service Area, Customers and Employees

### AT A GLANCE

1.1 million customers

2,886 employees

61,300 miles of power lines

### LEADERSHIP

**Brian Abraham**  
President and COO

**Jason Baker**  
VP, Distribution Operations

**Amanda Cox**  
VP, External Affairs

**Bob Jessee**  
VP, Generating Assets East

**John Scalzo**  
VP, Regulatory and Finance

	TENNESSEE	VIRGINIA	WEST VIRGINIA
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#### SIZE

Service Area Size	298 sq. miles	11,031 sq. miles	9,198 sq. miles
Transmission System Size	191 miles	2,460 miles	2,885 miles
Distribution System Size	1,624 miles	31,982 miles	22,195 miles

#### EMPLOYMENT & WAGES

Total AEP Employees	80	1,096	1,710
Total Combined Wages	\$8.2 million	\$113 million	\$168 million

#### CUSTOMERS

Residential Customers	43,364	467,581	381,856
Commercial Customers	6,013	75,045	72,522
Industrial Customers	193	1,936	2,605
Other Customers	124	7,314	835
Total Customers	49,694	551,876	457,818

#### SALES & USE\*

Average Annual Use per Residential Customer	15,482 kWh	13,004 kWh	13,655 kWh
Average Cost per kilowatt-hour (kWh)	12.28 cents	17.16 cents	17.02 cents
2025 Electric Sales in megawatt-hours (MWh)	1,852,353 MWh	14,472,572 MWh	16,661,259 MWh

#### TOP CUSTOMERS

1. Eastman Chemical Company	1. CNX Resources Corporation	1. Marathon Petroleum Company
2. Domtar Corporation	2. Greif, Inc.	2. Blue Racer Midstream, LLC (Caiman Energy, LLC)
3. City of Kingsport	3. Steel Dynamics, Inc.	3. The Williams Companies, Inc.
4. Ballad Health	4. Koch Industries, Inc.	4. American Consolidated Natural Resources, Inc.
5. Federal Government	5. Coronado Global Resources	5. Alpha Natural Resources, Inc.

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## Power Generation and Financial Information



### FINANCIAL FACTS

Total Revenue	\$4.9 billion
Net Income	\$505 million
Tenn. State & Local Taxes	\$15.4 million
Va. State & Local Taxes	\$58.1 million
W.Va. State & Local Taxes	\$163.6 million
Capital Expenditures	\$1.7 billion
Net Plant in Service	
Appalachian Power	\$20.2 billion
Kingsport Power	\$361.9 million
Wheeling Power	\$1.9 billion

### CONTACT INFORMATION

#### Customer Support

Tennessee: 1-800-967-4237  
 Virginia: 1-800-956-4237  
 West Virginia: 1-800-982-4237  
 Wheeling: 1-800-852-6942

#### Social Media and Website

- @ Appalachian Power
- @ AppalachianPowerCo
- @ Appalachian Power
- @ AppalachianPowe
- @ APCoTV
- [www.AppalachianPower.com](http://www.AppalachianPower.com)

### OUR VISION

Improving customers' lives with reliable, affordable power.

### POWER GENERATION

PLANT	CAPACITY (MW)	LOCATION	FUEL
John E. Amos	2,950	Winfield, W.Va.	Coal
Mountaineer	1,320	New Haven, W.Va.	Coal
• Mitchell	780	Moundsville, W.Va.	Coal
Dresden Plant	665	Dresden, Ohio	Natural Gas
Smith Mountain	585	Sandy Level, Va.	Hydro
Ceredo	516	Ceredo, W.Va.	Natural Gas
Clinch River	470	Carbo, Va.	Natural Gas
• Kyger Creek and Clifty Creek	345	Cheshire, Ohio and Madison, Ind.	Coal
Top Hat	205	Logan County, Ill.	Wind
• Bluff Point	120	Jay County, Ind.	Wind
• Grand Ridge	107	Marseilles, Ill.	Wind
• Beech Ridge	100	Rupert, W.Va.	Wind
• Fowler Ridge	99	Fowler, Ind.	Wind
• Summersville	80	Summersville, W.Va.	Hydro
Claytor	76	Radford, Va.	Hydro
• Camp Grove	75	Marshall County, Ill.	Wind
Leesville	50	Leesville, Va.	Hydro
Winfield	21	Winfield, W.Va.	Hydro
• Leatherwood	20	Martinsville, Va.	Solar
• Sunny Rock	20	Martinsville, Va.	Solar
• Wytheville	20	Wytheville, Va.	Solar
Byllesby	19	Byllesby, Va.	Hydro
• Shifting Sands	19	Ridgeway, Va.	Solar
Marmet	18	Marmet, W.Va.	Hydro
London	15	Montgomery, W.Va.	Hydro
• Depot Solar	15	Rustburg, Va.	Solar
• River Trail	15	Carroll, Va.	Solar
Buck	10	Ivanhoe, Va.	Hydro
Amherst	5	Amherst, Va.	Solar
• Green Acres	5	Forest, Va.	Solar
• Kerr	3	Boydton, Va.	Hydro
Niagara	2	Vinton, Va.	Hydro

**TOTAL 8,750 MW**

• Power Purchase Agreement (PPA)  
 \* Mitchell Plant's 1,560 MW capacity is divided equally by Kentucky Power and Wheeling Power  
 • Kyger Creek and Clifty Creek are owned by Ohio Valley Electric Corporation, together supplying 345 MW